

Privacy Policy

Meadows App (<https://meadows.tech>) for Intercom or any other integrations

Effective Date: 11.09.2025

This Privacy Policy explains how the Meadows app ("App") handles your data when you use it through the Intercom App Store.

1. Who We Are

The Meadows app is provided by:

EMPATIQ LIMITED

Company number: **13746700**

86-90 Paul Street, 3rd Floor

London EC2A 4NE

United Kingdom

2. Data We Access

When you connect the App to your Intercom workspace, it may access certain Intercom data such as:

- Customer conversations and feedback, customer events and triggers
- Tags, notes, or metadata associated with conversations
- Workspace account details needed to run the App

3. How We Use Data

We use the data only to:

- Provide insights and analysis for your business
- Improve the functionality of the App

We **do not sell your data** to third parties.

4. Data Sharing

- We do not share your Intercom data with external parties except as required by law.
- If we use trusted service providers (e.g., hosting providers), they only process data on our behalf and under strict confidentiality.

5. Data Retention

- We keep data only as long as necessary to provide the App's functionality.
- If you uninstall the App, we stop collecting new data.

6. Your Rights

Depending on your location, you may have rights to:

- Access the data processed
- Request corrections or deletion
- Withdraw your use by uninstalling the App

7. Changes

We may update this Privacy Policy from time to time. We'll post any updates here, and your continued use of the App means you accept the updated policy.

8. Contact Us

If you have questions about this Privacy Policy, please contact us at: hi@guzh.uk

In short: we only use your Intercom data to make Meadows work. We don't sell it, and you can stop at any time by uninstalling the App.