

Terms of Service

Meadows App (<https://meadows.tech>) for Intercom or any other integrations

Effective Date: 11.09.2025

Welcome to Meadows! These Terms of Service ("Terms") govern your use of the Meadows app ("App") available through the Intercom App Store. By installing or using the App, you agree to these Terms.

1. About Us

The Meadows app is provided by **EMPATIQ LIMITED**, Company number: **13746700**

Address: 86-90 Paul Street, 3rd Floor, London, EC2A 4NE, United Kingdom

2. What the App Does

The Meadows app connects with your Intercom workspace to help you analyze customer feedback and turn it into insights. It is designed for convenience and integration purposes only.

3. Your Responsibility

- You are responsible for how you use the App and any decisions made based on insights it provides.
- You must comply with Intercom's own terms and policies while using the App.

4. Data

- The App may process data from your Intercom account to provide insights.
- We do not sell your data to third parties.
- Please review your own company's privacy and data policies to ensure compliance.

5. No Guarantees

We aim to provide a helpful service, but we make no promises that the App will always be available, error-free, or produce specific results while it is still in active development.

6. Limitation of Liability

To the maximum extent permitted by law, EMPATIQ LIMITED is not liable for any loss, damage, or costs that arise from your use of the App.

7. Changes

We may update these Terms from time to time. Continued use of the App means you accept the updated Terms.

8. Contact Us

If you have any questions about these Terms or the App, you can reach us at: hi@guzh.uk